

Upstream 360: Senior Project Manager

Position Overview

Our client, **Upstream 360**, located in **Blue Ash OH**, is a fast-growing product communication agency partnering with top brands on everything from TV commercials to new product launches. Known for creating WOW moments through a blend of creativity and scientific insight, they foster a supportive, balanced work culture—complete with a dog-friendly office!

They're seeking a **Senior Project Manager** who thrives in client-facing roles, builds trusted relationships both internally and externally, and ensures smooth project delivery. The ideal candidate is a strategic thinker and proactive communicator who can spot growth opportunities and uphold the agency's high standards of service. You will enjoy a collaborative environment that provides support and compassion that celebrates thinking outside the box and fostering healthy debate.

If you're ready to join a collaborative team that values innovation, healthy debate, and your personal growth—let's talk!

Key Responsibilities

- Act as the main client contact, building strong relationships and ensuring satisfaction.
- Lead project planning including scopes, estimates, and timelines in collaboration with Sales and Management.
- Translate client goals into clear project plans and deliverables for internal teams, partnering with the product communication strategist.
- Oversee project execution, ensuring alignment with budgets, timelines, and client objectives.
- Collaborate cross-functionally to meet deliverables and drive team accountability and growth while fostering a supportive working environment.
- Identify upsell opportunities and proactively offer solutions that add value to client partnerships.

Requirements

- Bachelor's degree in marketing, Communications, Business, or related field.
- 5+ years of project management experience in an agency or fast-paced creative setting.
- Strong leadership, organization, and communication skills with attention to detail.
- Proven ability to manage multiple projects and deadlines effectively.
- Collaborative, proactive, and solution-oriented mindset.
- Solid business acumen with experience in budgeting, scheduling, and contract negotiations.

Desired Attributes

- Passionate about project management and thrive in dynamic, fast-paced agency environments.
- Excellent communicator who enjoys client interactions and presenting ideas.
- Calm under pressure, highly organized, agile, and confident making decisions in ambiguous situations.
- Collaborative, curious, and always eager to learn and deliver excellence.
- Known for balancing multiple priorities while keeping teams focused and clients happy.

Benefits & How to Apply

Benefits include a Flexible Work Schedule, Pet-Friendly Office, Full Healthcare, 401k Match, Exposure to World-Class Brands, Professional Development Opportunities, Fun & Collaborative Environment, and Generous PTO.

A Slice of HR, a One Digital company, is working with this client on a retained search basis. If you meet the qualifications and want to join this team of talented individuals, please send your resume to meagan.senkowski@onedigital.com.